



Backup Power for Residential Voice Telephone Services during Power Outages: For many years, your home telephone would allow you to stay connected to emergency voice services during a power outage. However, since your voice telephone service is provided using fiber optics, the voice telephone service requires backup battery power to continue functioning during an outage. To avoid a disruption of home voice service during an outage - and to maintain the ability to connect to 911 emergency services – At the time of the initial installation, at no additional cost, NEMR provides you with a battery for backup power for your voice telephone service. The backup power battery works only on corded telephones.

What Your Battery Can - and Can't - Do for You: The backup batteries for telephone provided by NEMR allow you to continue to use your home voice services during a power outage, if you have a corded phone. Without a backup battery or alternate backup source such as a generator, customers with fiber based residential telephone service will not be able to make any calls, including emergency calls to 911.

Our Backup Battery does not provide Power to any Services other than Voice: Home security systems, medical monitoring devices, internet, television, and other equipment will not run on a residential voice telephone backup battery.

Replacement Options: The battery provided by our company may need to be replaced every 6 to 10 years or when the battery is no longer functioning. NEMR will provide and install, at no cost to you, a replacement battery when it becomes known that the original battery needs to be replaced. If you have any questions, please call 660-874-4111.

Expected Backup Power Duration: Backup batteries are expected to last at least 8 hours on standby power. The backup battery should give you at least 6 hours of talking time. If you feel that is not enough time, you may extend your standby power by purchasing additional 8-hour batteries from our company.

NEMR has Extra Batteries: Additional backup batteries may be purchased from our company for \$40 per extra 8 hours.