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February, 2023

Volume 26/Issue 2

CUSTOMER NOTICE

Backup Power for Residential Voice Our Backup Battery does not pro-**Telephone Services during Power Out**ages: For many years, your home telephone would allow you to stay connected to emergency voice services during a power outage. However, since your voice telephone service is provided using fiber optics, the voice telephone service requires backup battery power to continue functioning during an outage. To avoid a disruption of home voice service during an outage - and to maintain the ability to connect to 911 emergency services - NEMR provides you with a battery for the backup power for your voice telephone service at the time of the initial installation at no additional cost. The backup power battery works only on corded Expected Backup Power Duration: telephones.

What Your Battery Can - and Can't - Do for You: The backup batteries for telephone provided by NEMR allow you to continue to use your home voice services during a power outage if you have a corded phone. Without a backup battery or alternate backup source such as a generator, customers with fiber based residential telephone service will not be able to make any calls, including emergency calls to 911.

vide Power to any Services other than

Voice: Home security systems, medical monitoring devices, internet, television, and other equipment will not run on a residential voice telephone backup bat-

Replacement Options: The battery provided by our company may need to be replaced every 6 to 10 years or when the battery is no longer functioning. NEMR will provide and install at no cost to you, a replacement battery, when it becomes known that the original battery needs to be replaced. If you have any questions, please call 660-874-4111.

Backup batteries are expected to last at least 8 hours on standby power. The backup battery should give you at least 6 hours of talk time. If you feel that is not enough time, you may extend your standby power by purchasing additional 8-hour batteries from our company.

NEMR has Extra Batteries: Additional backup batteries may be purchased from our company for \$40 per extra 8







\$50 Visa Debit Card!

Steps to Enroll:



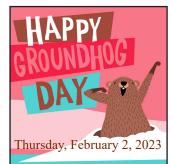
- 2. Click "Enter" on "Sweetheart Deal"
- 3. Complete the Auto Pay form
- 4. Click SUBMIT

If you have questions or need help enrolling, call the office during business hours, 660-874-4111. Promotion ends Tuesday, February 28, 2023. The drawing will be "live" on NEMR's Facebook page the following day.

Free **HBO** Preview Weekend February 3-6, 2023 Select Vu & Variety Tier

Subscribers

nemrTV





NEW DIRECTORY LISTINGS

Gerena, Joshua 660-355-4393 Hoyal, Achim R 660-465-2077 Scott, Ginny 660-488-5454 Glover, Jason Eric 660-866-2239 Mobile Automotive, LLC 660-874-4007 Hickory Hill Hunts 660-945-3923 Rising S Ranch, LLC 660-947-2400 Watanabe, Bryan & Melissa 660-947-2271 Kellison, Marilyn Faye 660-947-2409 City of Unionville Water Department 660-947-4006



Missouri One Call has a new name and logo, Missouri 811. Repairing cut utility lines like fiber optic cable can be costly.

Remember, if you must dig, place a locate by either calling 811 or going online to www.missouri-811.org. Place a locate before you dig. It's the law.



AFFORDABLE CONNECTIVITY PROGRAM



If you are struggling to afford internet service for your household, there is a government program that may be able to help. It's called the Affordable Connectivity Program (ACP) and it provides up to a \$30 monthly discount to qualifying households. NEMR is a participating internet service provider.

NEMR needs your help getting the word out to those in need of assistance. If you or someone you know is interested in learning more, visit www.fcc.gov/ACP or call toll free at 877-384-2575 between 8 a.m and 8 p.m. any day of the week.

Eligible households can enroll by going to **ACPBenefit. org** to submit an online application or print a mail-in application. Active Lifeline participants automatically qualify for the ACP and need to call NEMR's billing manager, Lori Fleshman, to receive the ACP benefits too!

The ACP is an FCC program.







HOLIDAY GIVEAWAY WINNERS







Pictured L to R: Hubert Jones of Livonia won the Nest Ring Doorbell, Terry Spence of Unionville receiving the iRobot Roomba Vacuum from NEMR's Steve Harlan, and Karen Clark of Green City with her new Amazon FireTV Stick.



What's not to love about streaming movies? You get to pop some popcorn, cuddle up on your couch, and watch whatever your heart desires through a streaming service.

The last thing you need as a movie buff is buffering. To avoid the dreaded buffering wheel showing up on the screen, switch to one of our super-fast and reliable internet plans.

CALL 660-874-4111 FOR A SPEED UPGRADE

HAPPY VALENTINE'S DAY!



Board of Directors

Rick Kent Jim Kigar Mark Grgurich Dennis Fechtling Shane Bradshaw
Scott Aylward
Kenneth Hauk, Jr.
Junior Bertram

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