This Issue:

- Customer Notice
- Free Upgrade
- Giveaway Winners
- Buzz TipDirectory Listings
 - •



- \$500 Scholarships Groundhog Day
- Property Taxes Paid
- President's Day
- Top 10 Websites
- ACP



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CUSTOMER NOTICE

Backup Power for Residential Voice Telephone Services during Power Outages: For many years, your home telephone would allow you to stay connected to emergency voice services during a power outage. However, since your voice telephone service is provided using fiber optics, the voice telephone service requires backup battery power to continue functioning during an outage. To avoid a disruption of home voice service during an outage - and to maintain the ability to connect to 911 emergency services - NEMR provides you with a battery for the backup power for your voice telephone service at the time of the initial installation at no additional cost. The backup power battery works only on corded telephones.

What Your Battery Can - and Can't - Do for You: The backup batteries for telephone provided by NEMR allow you to continue to use your home voice services during a power outage if you have a corded phone. Without a backup battery or alternate backup source such as a generator, customers with fiber based residential telephone service will not be able to make any calls, including emergency calls to 911.

Our Backup Battery does not provide Power to any Services other than Voice: Home security systems, medical monitoring devices, internet, television, and other equipment will not run on a residential voice telephone backup battery.

Replacement Options: The battery provided by our company may need to be replaced every 6 to 10 years or when the battery is no longer functioning. NEMR will provide and install at no cost to you, a replacement battery, when it becomes known that the original battery needs to be replaced. If you have any questions, please call 660-874-4111. **Expected Backup Power Duration:** Backup batteries are expected to last at least 8 hours on standby power. The backup battery should give you at least 6 hours of talk time. If you feel that is not enough time, you may extend your standby power by purchasing from our company additional spare 8-hour batteries.

NEMR has Extra Batteries: Additional spare backup batteries may be purchased from our company for \$40 per extra 8 hours.





Pictured L to R: Margaret Quigley won the Shark Robotic Vaccum Sweeper & Jeane Johnson won an Apple iPad. Not pictured is Robert Gashwiler Jr. who won an Amazon Fire Stick.

BUZZ TIP

If you or someone you know owns an Apple Watch SE or an Apple Watch Series 4 or later, enable the feature to detect a



hard fall. With fall detection, you will be connected to emergency services and a text message will be sent to the emergency contacts

in your phone. If the birthdate you enter when setting up your Apple Watch indicates you're 55 or older, fall detection is turned



on automatically. As our elderly population continues to grow, so does technology to improve their lives and their safety. Countless tech safety devices are available to buy and even more are being developed. Getting an older adult to use one of these new gadgets is the challenge.

New Directory Listings

	5000
Soltis, L	660-465-2002
Goucher, Tim	660-488-5547
Stivers, Jacob	660-857-4444
McRobert, David	
& Lana	660-883-5856
Umbach, Christopher	
& Heather	660-947-2580
Baugher, James	
& Linda	660-947-2803
Armstrong, Allis L	660-947-3055



WE HAVE THE **Internet** St



Plus, get your paws on a much faster internet plan with a 1 month FREE upgrade!

CALL 660-874-4111 FOR AN INTERNET UPGRADE lentine's Day!



The Deadline is approaching for NEMR's

2- \$500 Scholarships. H.S. Seniors need to apply online.

> www.nemr.net click on FRS> Scholarships





TOP TEN MOST VIEWED WEBSITES IN THE UNITED STATES

- 1. twitter.com
- 6. google.com 2. wikipedia.org 7. youtube.com
- 3. instagram.com 8. facebook.com
- 4. reddit.com 9. amazon.com
- 5. discord.com 10. yahoo.com

AFFORDABLE CONNECTIVITY PROGRAM Helping Households Connect

If you are struggling to afford internet service for your household, there is a new government program that may be able to help. It's called the Affordable Connectivity Program (ACP) and it provides up to a \$30 monthly discount to qualifying households. NEMR is a participating internet service provider.

NEMR needs your help getting the word out to those in need of assistance. If you or someone you know is interested in learning more, visit www.fcc.gov/ACP or call toll free at 877-384-2575 between 8 a.m and 8 p.m. any day of the week.

Eligible households can enroll by going to ACPBenefit. org to submit an online application or print a mail-in application.

Active Lifeline participants automatically qualify for the ACP and need to call NEMR's billing manager, Lori Fleshman, to receive the ACP benefits too!

The ACP is an FCC program.



Rick Kent Jim Kigar Mark Grgurich Dennis Fechtling

Shane Bradshaw Scott Aylward Kenneth Hauk, Jr. Junior Bertram

718 S West Street Green City, MO 63545 660-874-4111 Toll Free: 1-833-NEMRNOW www.nemr.net





NEMR Telecom is an equal opportunity provider and employer.

Courtesy of: similarweb.com